



# STAM Technical Writing Services



## Technical Writing Services

STAM Interactive Solutions, an ISO certified company specializes in providing Technical Writing Services and eLearning Solutions. Technical Writing Services at STAM Interactive is a unique offering where we built the expertise in extensive experience in offering writing services to meet the needs of entire documentation life cycle. STAM offers both Writing as well as Auditing services. Our team of experts can act as your own documentation team and help you create power packed content to meet to the needs of varied groups of readers. Apart, we also have the ability to audit your existing documentation and evaluate critical aspects such as readability, completeness, accuracy, accessibility and security. We offer a range of technical writing services to suit your needs using tools such as Adobe Acrobat, Adobe Frame Maker, Microsoft Word, and Robo Help.

### We have experience in creating documents for

User Guides	Online Help (all formats)
Web Help	Training Materials
Website Content	Programmer's Guides
Administrator's Guides	Installation Guides
Technical Reference Manuals	Release Notes
Process Documentation	Template Creation
System Design Documents	Assembly Manuals
Maintenance Manuals	Software Manuals
Testing Documents	Technical Writing Training
Quick Reference Guide	Glossary
Index	Computer Based Training
Document Conversion	Template Designing



## Editing and Proofreading

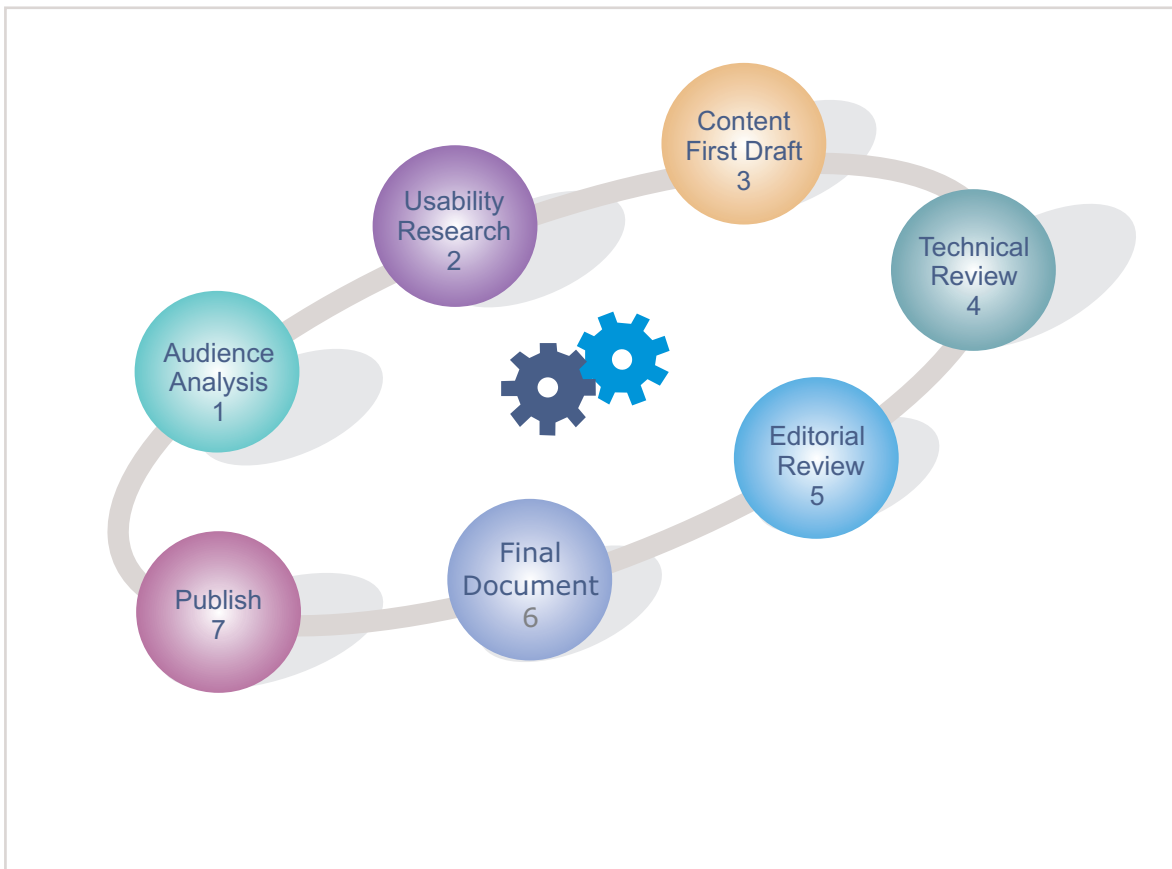
STAM offers editing and proofreading services to clients for existing documentation, from basic review of consistency and style guide compliance to analyzing and rewriting of content.





## Our Development Process

STAM has developed a unique documentation life cycle methodology to offer the best of breed solutions to clients worldwide. We attach utmost importance to a well defined internal review mechanism before shipment of deliverables. We deploy the latest tools and technologies and have the ability of delivering content in multiple formats to suit the clients' requirements.



## Audience Analysis

STAM conducts a thorough analysis on the behavior of audience. The degree to which jargon has to be used in the documents is determined based on the technical literacy of the audience

## Usability Research

STAM engages a dedicated team of research associates to carry out extensive research on the usability of product / application / process / concept and provide inputs to the writers.

## Content First Draft

STAM will engage the client in exhaustive SME discussions. A defined Knowledge Transition Plan will be followed to ensure that our team understands the product application. The strategy of the document is devised before the release of first draft.

## Technical Review

The drafts are sent to the team of Clients' technical experts. All the review comments and additional requirements will be incorporated before releasing a second draft. STAM will continue circulating versions till the content is approved by the client.

## Editorial Review

After finalization of the technical details of the document, the content is subjected to Editorial review. Editorial review includes thorough review of grammar, spelling, punctuation, formatting, adherence to the style guide etc. This review is done by a dedicated team of experts to ensure a zero defect deliverable.

## Final Document

The final document is published in the desired format such as PDF, HTML, hardcopy (camera-ready), online Help and other formats. All source files modified DTDs, XSLFO, and HTML for online and .SWF files will be provided.

## Publish

The final document is released to the client after having undergone a thorough editorial review. Once approved by the client, the document is treated final and fit for shipment.

## Other Offerings

STAM has a diversified portfolio of offerings. We specialize in providing self paced online training solutions. We have provided intuitive, interactive and engaging solutions for global clients. STAM develops all courses using a unique and proven SINC development methodology. Our courses imbibe in them the characteristics of Simulation, Interactivity, Navigation and Customization wherein the learner has an opportunity to interact with the computer and gains a virtual hands on experience.

### Interactive Services

Customized Self Paced Learning Solutions for Corporate Training. STAM Interactive has the experience of executing over 300 projects for world renowned customers such as Avaya, Sony, Panasonic, Sharp, Canon, Seagate, JVC and many more.

### Multimedia Solutions

Web Design, Print Solutions, Product/Concept Simulations, Graphic Illustrations, 2D/3D Modeling and Animation, Virtual Walkthroughs, Database Projects and so on

### STAM University

A world class repository of online training courses for technology courses. With a global reseller network, STAM University courses have been able to cater to the needs of over 15,000 users worldwide.

**Learning Management System Solutions** LMS Solutions for a variety of needs including Basic LMS, Advanced LMS, Business Partner LMS, Multilingual LMS, AICC / SCORM Compliant LMS. Add on features such as Student Tracking, Course Level / Module Level Tracking and so on.

### Outsourcing Services

World Class solutions to eLearning companies including Instructional Design, Visual Design, Graphic Development, Interface Design, Vector Conversion, Single Shell Integration, Quality Assurance and many more

### Translation Services

Translation to any European and Asian Language.

### Certification Programs

Extensive Reporting and Certification Services

### Other Learning Solutions

Mobile Learning, Instructor Led Training, Pod casting, Virtual Forums and Walkthroughs.



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Advanced Development Center

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